

# website accessibility policy

## how we have made our site more accessible

- The site is designed to exploit accessibility menus and features specific to different browsers where these exist.
- The code in this site has passed validation (CSS, XHTML Strict 1.0)
- The pages have been tested in a range of current and less-modern versions of standard browsers within MS Windows and Linux, including text-only browsers.
- Pages printed from the site have been designed to show core information only with reduced non-essential graphics and without horizontal cropping or other loss of information.
- sinfonia ViVA's website meets W3C Priority Level 2 ('Should' or 'Level Double-A') accessibility criteria defined by the W3C Web Content Accessibility Guidelines (WCAG). It exceeds the Priority Level 1 ('Must' or 'Level A') features regarded as the basic minimum for accessibility. We are committed to developing the site to include as many features as possible of W3C Priority Level 3 ('May' or 'Level Triple-A').
- sinfonia ViVA is working towards making its PDF document archive more accessible to users of screen reader technologies. To download the latest version of Acrobat Reader, visit <http://www.adobe.com/products/acrobat/readstep2.html> or you can click on the link in the right hand side of any webpage at any time while browsing the site.

## provision for users with more complex needs

If your access to information on the site is impaired by specific needs beyond those already catered for, please contact us. You can reach sinfonia ViVA directly using any of the methods below. We will arrange wherever possible to have the information you require made available to you by other means –

- By telephone – 01332 207570
- By email – [info@vivaorch.co.uk](mailto:info@vivaorch.co.uk)
- By post –  
sinfonia ViVA  
Suite 17  
Beaufort Business Centre  
Beaufort Street  
Derby  
DE21 6AX

## feedback matters

If you have comments, queries or suggestions about the accessibility of our website, please get in touch with us using any of the methods above.